Improving Safety for Employees Who Drive Their Own Vehicles For Work

March 5, 2019



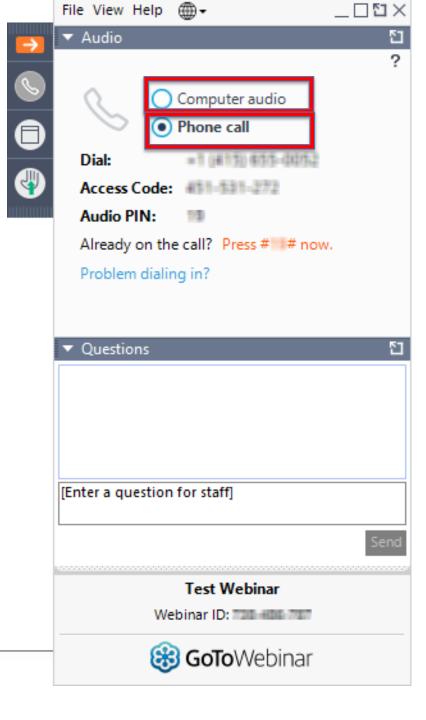


Audio Instructions

Select "Computer audio" to use your computer's sound

OR

Select "Phone call" to dial in



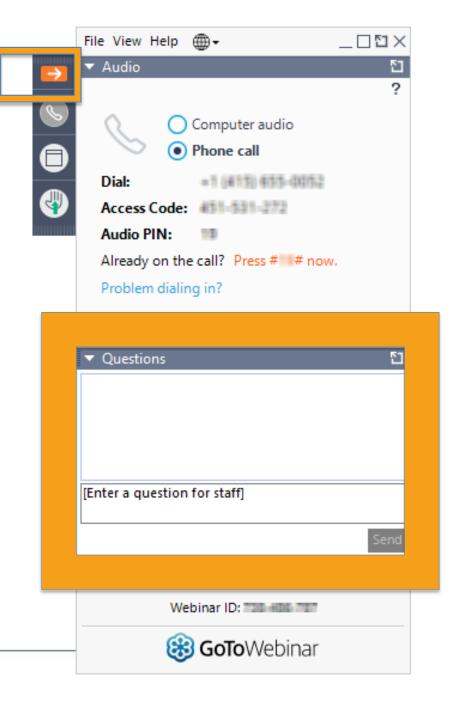


Asking questions

Click on "Questions" to expand the Questions pane

Then

Type your question to the moderator









Saleema Dhalla
Senior Director, Strategic
Engagements and Development



- Industry-funded health and safety association
- Mandate: Reduce injuries among continuing care workers in BC
- Membership: Defined according to classification unit
 - Long-term care (766011)
 - Community health support (766006)









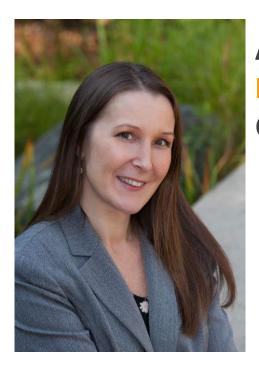
Our Vision

Safe, healthy, and injury-free workplaces in continuing care

Our Mission

To empower those working in the continuing care sector to create safer, healthier workplaces by fostering a culture of safety through evidence-based education, leadership, and collaboration.

Introducing today's presenters



Angelina Robinson Road Safety At Work Client Relationship Manager



Rick Walters
Road Safety At Work
Fleet Strategy Manager



Overview

- 1. Explain why road safety matters
- 2. Explore safety responsibilities and how they apply when employees drive their own vehicle for work
- 3. Share practical ways to improve driving safety for employees
 - vehicles
 - drivers
 - journeys
- 4. Point out tools, resources and links



Why road safety matters

Motor vehicle incidents are the leading cause of traumatic workplace fatalities in BC.



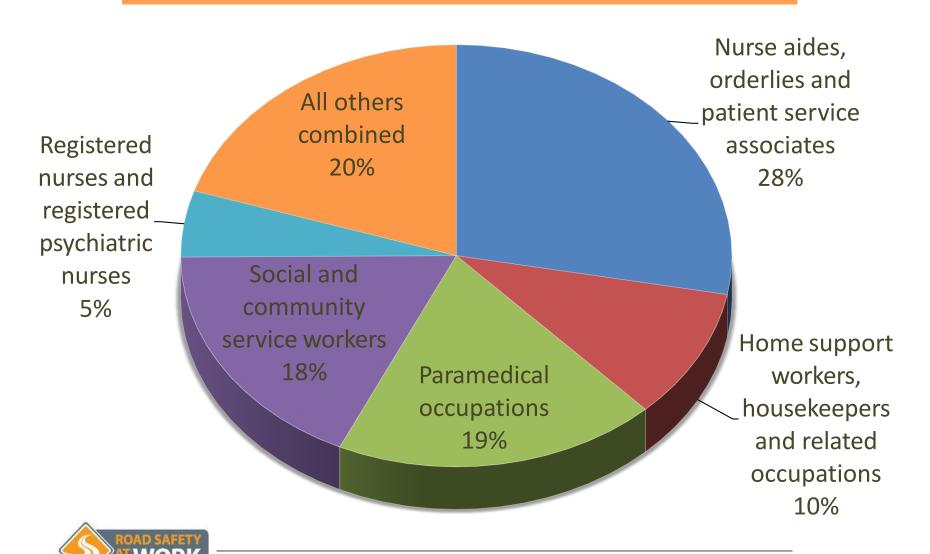
Why road safety matters

- 19 work-related crash fatalities
- 34% of traumatic workplace fatalities
- 1,370 WorkSafeBC crash-related claims
- 40,000 lost work days in health care sector

Staggering human consequences, financial costs and other implications for organization



Time-loss Claims Due to Work-Related Crashes Health Care & Social Services (7660)



Why road safety matters

Crashes and statistics involve:

- professional drivers and occasional drivers
- men and women
- all age groups, many with plenty of driving experience
- drivers of company-owned and employee-owned vehicles used for work



Occupational safety requirements

Workers Compensation Act (Updated Apr 6 2020)

Section 21 – employer to ensure safety of employees

Section 22 – employees take reasonable care to ensure their own health and safety; follow safe work procedures

Section 23 – supervisors to ensure safety of workers they supervise

Occupational Health and Safety Regulation

 driver qualifications, vehicle selection and inspection, risk assessments, reducing exposure to hazards, others



Requirements focus on workplace

- workplace any place where a worker is or is likely to be engaged in any work and includes any vessel, vehicle or mobile equipment used by a worker
- vehicle used for work is a workplace
- requirements apply whether a vehicle used for work is owned by the company or by the employee



There's no grey about it

White fleet - owned, leased or rented by the company

Grey fleet - owned, leased or otherwise provided by employee and used for work purposes

- requirements apply whether white or grey fleet vehicle
- focus on ensuring safety of employees
- value safety of employees equally apply same policies, practices and standards, no matter who owns the vehicle they drive for work



Resources



Employers' Guide to Road Safety Requirements

The Occupational Health and Safety Regulation (OHSR) sets out requirements that apply to road safety and workrelated driving. Tables below identify measures and practices that will help employers address their responsibilities for the safety of workers who drive their own vehicle or a company-owned vehicle for work purposes. Table One refers to employer responsibilities. Table Two and Three refer to supervisor and driver responsibilities

Employer Responsibilities for Drivers

The OHSR identifies employer responsibilities to ensure that only qualified, competent employees operate vehicles for work, and to make sure they operate vehicles in accordance with applicable laws

Employer's Guide to Road Safety Requirements

Supervisor's Guide to Road



(2) A worker who refuses to carry out a work process or operate a tool, appliance or equipment pursuant to subsection (1) must immediately report the circumstances of the unsafe condition to his or her supervisor or employer. (3) A supervisor or employer receiving a report made under subsection (2) must immediately investigate the matter and (2) ensure that any unsafe condition is remedied without.

(b) if in his or her opinion the report is not valid, must so (1) A worker with a physical or mental impairment which

may affect the worker's ability to safely perform assigned work must inform his or her supervisor or employer of the

impairment, and must not knowingly do work where the mpairment may create an undue risk to the worker or

imparment may create an anouer not to the worker or anyone else.

(2) A worker must not be assigned to activities where a reported or observed impairment may create an undue ri to the worker or anyone else.

refusal

- Have a written policy stating that whether they are driving their employees must comply with the laws and company policies and Support this policy with signed employer-driver agreements that
- . Have a written policy stating that when employees observe what (e.g., vehicle defect, dangerous road conditions, unsafe driving st
- manager. Periodically remind employees of that requirement. . Have a process to confirm that the person receiving reports inv necessary corrective actions immediately, and communicates th
- . Instruct drivers and passengers on the right / duty to refuse uns undue hazards (e.g., vehicle not safe to drive, dangerous road co Make sure supervisors know they cannot operate or direct anyo
- to believe doing so would create an undue hazard. Ensure supervisors are aware of their duty to investigate refus procedure required by Regulations and/or company policy

Keep records of employees who have demonstrated competency ar Part 117 of Workers Compensation Act identifies responsibilities for supervisors, including ensuring employees are aware or driving reviace instants that apply to road safety and work-related driving. The table below suggests aware of driving-related hazards they might encounter, and others. The Occupational Health and Safety Regulation qualified means being knowledgeable of the work, the hazards measures and practices that will help supervisors address their responsibilities for the safety of employees who reason of education, training, experience or combination thereof. drive their own vehicle or a company-owned vehicle for work purposes.

Safety Requirements Reference What the Regulations Save Suggested Work Practices to Address Responsibilities Supervisor's responsibility worker to operate mobile equipment which is, or could create, an undue hazard to the health or safety of any person, or is in violation of this Regulation. Perform spot-checks and ride-alongs to confirm drivers are complying with laws and company policies and procedures, as skills to drive the vehicle in the circumstances they will encour are practicing good vehicle housekeeping. Ensure that an

Educate sup

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worker to dri

Ensure that no Workplace rights and responsibilities for drivers

an undue (unna Occupational health and safety statutes identify important rights and responsibilities for each person with a role in supervisors shi the workplace - from employees to owners. The summary below applies a road safety perspective to explain the insafe work, a rights and responsibilities described for workers under the Workers Compensation Act and the Occupational Health and Safety Regulation

en	1	take reasonable care to protect your nearn and satety, and the nearth and safety of other people who could be affected by the actions you take, or respect to take at each.	receive training, instruction and information about the vehicle you	
ori an ori ive	2.	know and follow your employer's safe driving procedures, and the laws and regulations that apply to the vehicles you operate, and the roads on which you operate them.	drive, and the driving environments you may encounter. • be made aware of known and	
	3.	as soon as you are aware of them, report unsafe work conditions or unsafe acts to your supervisor or employer. Dun't wat or assume that someone else will report it. Where it's safe to do to be proactive and do what you can to prevent others from being exposed to that hazard.	reasonably foreseeable hazards you might face. • refuse legitimately unsafe driving.	
	4.	not engage in horseplay or other conduct that may endanger any person – drivers, passengers, other motorists, cyclets and pedestrians.	That could be dangerous driving conditions, a vehicle that is not road worthy, or a driving assignment you	
	5.	make sure that your ability to work without risk to yourself or to any other person is not impaired by atoxhol, drugs (including prescription and non- prescription drugs) or other causes, including physical and/or mental	have good cause to believe you can't complete safety.	

- use or wear protective equipment, devices and clothing when and where required. That includes a hi-vis vest when outside the vehicle and exposed to traffic or mobile equipment, and footwear that allows you to quickly operate foot pedals.
- or worker representative. Help them help you, and other drivers in the cooperate with WorkSafeBC officers and any other person who is carrying out a duty under the WCA or the CHSR.

impairment due to fatique

investigations no discrimination: a worker cannot be fired, suspended or demoted for participating in health and safety

supervisor or employer, and participating in joint committees.

participate in your health and safety by reporting concerns to your

and Responsibilities

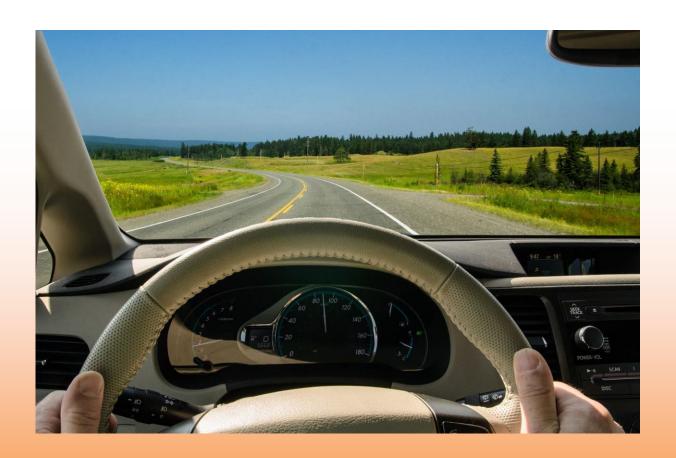
Workplace Rights for Drivers

Key take-aways

- 1. Statutes describe requirements for workplace parties: employers, supervisors and drivers.
- 2. Vehicles used for work purposes are workplaces.
- 3. Requirements apply equally whether work vehicle is owned by company, or owned by employee.
- 4. Resources are available at roadsafetyatwork.ca.



Questions and Discussion



Road safety framework

- Drivers make sure employees have the necessary driving skills and behaviours.
- Journeys apply procedures that eliminate or reduce exposure to hazards.
- Vehicles ensure work vehicles are properly selected, inspected and maintained.



Vehicle selection

Vehicles must be fit for purpose: designed and equipped for the work it will be asked to do

- configuration front, all-wheel or 4-wheel drive; sedan, van or pickup?
- equipment cargo securement, navigation / communications?
- safety features 5-star crash rating; which features will improve safety for employees?



Vehicle selection

Employers have duty and authority to specify criteria for employee-owned vehicles used for work

OHSR: employer must ensure that each [vehicle] is capable of safely performing the functions for which it is used...

- 1. draft, communicate and implement policy
- conduct initial and periodic inspections to confirm vehicles meet legal and company requirements



Vehicle selection – example policy



Road safety is smart business

Sample policy: Use of employee-owned vehicles for work

Below is a sample policy to govern employees who use their own vehicles for work. Customize it or adjust the wording to fit your needs. Add relevant sections from Appendix Two.

[Insert date]

Purpose

This document sets out the terms and conditions associated with employee-owned vehicles used for work purposes. This policy applies to all [campany name] employees using their own vehicles for work.

Employer responsibilities

The [title or role of person responsible] is responsible for implet

- review the policy annually with drivers, supervisors and I and updates.
- track associated documents (such as signed procedures, insurance, inspection and maintenance records, etc.).

Supervisors [or insert other title or role] are responsible to corsatisfy the terms and conditions of this policy.

Before authorizing an employee to use their vehicle for work, t

- confirm the vehicle is properly registered and insured.
- visually inspect the vehicle to verify it meets legal and co Criteria in Appendix One).
- 3. confirm the employee has a valid driver's licence for the
- 4. confirm the employee has the necessary driving skills to

5. give the employee a copy of this policy, review it with the Periodically * the supervisor for insert other title / role) will:

- 1. receive and check vehicle insurance, inspection and main
- 2. verify (e.g. via ride-along assessment) the employee satis
- do spot-checks to confirm the vehicle is being properly in
- * periodically means at regular intervals, annually or more of



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Employee responsibilities

Vehicle registration, licensing and insurance

The employee will

- have, maintain and renew insurance coverage that meets [company name] requirements (see Vehicle Licensing and Insurance in Appendix One) while the vehicle is used for work.
- provide [company name] with a copy of the current insurance documents before using the vehicle for work and when the policy is renewed or changed.
- immediately tell their supervisor of any changed circumstances (for example, if their licence is suspended, their vehicle is not available for work or they get a new or different vehicle for work use).

Vehicle inspection and maintenance

The employee will:

- 1. inspect the vehicle daily according to steps described in the [company inspection procedure].
- record vehicle inspections using the [company inspection form] and provide completed logs to their supervisor on request, and at least monthly.
- ensure the vehicle is maintained consistent with manufacturer recomme vehicle owner's manual) using a licensed mechanic where appropriate.
- 4. provide inspection and maintenance records to their supervisor on requ

work

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for work

General requirements

The employee will

- operate the vehicle in accordance with the Motor Vehicle Act and its Req Compensation Act and the Occupational Health and Safety Regulation, a
- cooperate with [company name] supervisors and managers during spotevaluations, and participate in appropriate training or instruction.
- know and follow [company name] safe driving procedures, as further ex applicable safe driving procedures such as for journey management, driv distracted driving practices, emergency kit and first aid supplies, etc.].

Sign-off

Note: Rather than the sign-off section below, you might choose to indicate when the policy was implemented and/or reviewed and updated.

I have read and understand the terms and conditions of this policy and agree to comply with them.

Employee signature Date

Supervisor or manager signature on behalf of [company name]

Example policy -

owned vehicles

Use of employee-



Vehicle inspections

Occupational Health and Safety Regulation states the operator must:

- inspect work vehicle at start of shift
- report defects and conditions to employer / supervisor
- ensure repairs are made before the vehicle is used for work



Vehicle inspections

Verify employees inspect their work vehicles

- require employees to submit inspection forms with time cards or expense claim
- periodically, have supervisor help employee with inspection
- get employees to use vehicle inspection app and share report with supervisor or manager



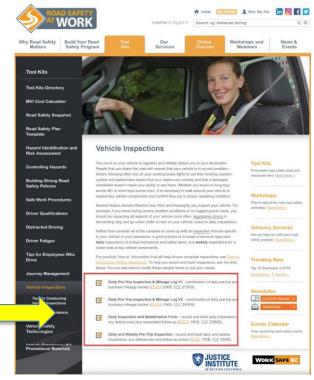
Vehicle inspections

Tips for
Conducting
Vehicle
Inspections



Example Inspection Forms





Vehicle maintenance

- maintenance necessary to ensure road-worthiness
- regulations don't prescribe maintenance schedule
- expectation: vehicles used for work are maintained as per manufacturer recommendations
- vehicle owner accountable to make sure their vehicle meets Motor Vehicle Act requirements



Vehicle maintenance

Employer to confirm employee maintains work vehicle as per MVA requirements, and company policy

have employees submit report from certified

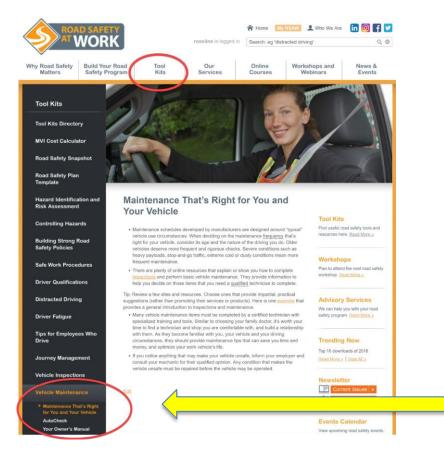
mechanic periodically

 require employees to submit receipts for maintenance





Vehicle maintenance



Maintenance That's
Right for You and
Your Vehicle

AutoCheck

Your Owner's Manual



Help drivers succeed

Employer to verify employee:

- has received adequate instruction
- has demonstrated competency
- is familiar with operating instructions

Build a list of driving abilities necessary for the role

Include those competencies in hiring criteria



Help drivers succeed

Conduct ride-along assessments:

- before hiring, or soon after
- periodically perishable skills, check-up every 2 or 3 years

Use results to build training plan to develop necessary driving skills

Coaching, mentoring, in-house, online, service providers

RSAW – JIBC Driver **Assessment Form**

Driver Name:	Licence #:		Company:		
Date and Time:	Weather:	eather:		Vehicle Type:	
Assessor / Evaluator:		Route:			
	Score			Comment	
Observation					
Eye lead time	Select				
Left - Right / scanning / shoulder check	S Select				
Mirrors / tracking traffic	Select				
Space Management					
Following distance	Select				
Space at stops	Select				
Path of least resistance	Select				
Right-of-way	Select				
Speed Control					
Acceleration/deceleration - smoothnes	s Select				
Braking: full stops, smooth	Select				
Speed for conditions	Select				
Speed and traffic signs	Select				
Steering					
Lane / turn position / set-up	Select				
Steering: hand position, smoothness	Select				
Communication					
Signals: timing and use	Select				
Other: i.e. horn, eye contact	Select				
General					
Seat and mirror adjustment; seat belt	Select				
Parking / Backing	Select				
Anticipation: adjusts driving	Select				
Judgment: decision-making	Select				
Timing: approach, traffic interactions	Select				
Total Score (out of 4)	0) ()				

0 - Consistently poor performance, violations, dangerous actions, regular major errors



2 - Consistently good performance, smooth & precise vehicle control, safe interactions with traffic



32 out of 40 (80%) required to pass with no zeros, maximum of 8 - 1's.

Check insurance coverage

- employee responsible to make sure their vehicle is properly registered, licensed and insured for BC roads
- employer can set minimum insurance requirements
- make sure employee-owned vehicles insured with correct rate class
- get copy of insurance papers when policy renewed or changes



Check driver's licence



ICBC licence classes and types

- valid and appropriate for work vehicle
- check pre-hire, annually and soon after expiry date
- note expiry date, restrictions, endorsements
- get a photocopy of both sides of licence for records



Check driver's records

- ICBC websiteGet yourdriving records
- shows category of licence, issue and expiry date

```
ICBC
BRITISH COLUMBIA DRIVING RECORD SEARCH
                                      LICENCE NO
                                                                             DRIVER CLASS: 500
                                                                             EXPIRY DATE :
                                      DRIVER STATUS :
                                                                             ORIGINAL DATE:
                                      FILE REFERENCE:
PROV/STATE: ALBERTA
                                                        DL# AS ABOVE
NO RESTRICTIONS/ENDORSEMENTS
NO CONTRAVENTIONS
NO CORRESPONDENCE
THIS OFFICE HAS NO RECORD OF ANY PROHIBITIONS FROM DRIVING OR LICENCE SUSPENSIONS AS OF 12 FEBRUARY, 2019
THIS SEARCH REPORTS ONLY CONTRAVENTIONS, PROHIBITIONS FROM DRIVING AND LICENCE SUSPENSIONS
 COPY OF INSURANCE RECORDS MAY BE OBTAINED FROM:
     PUBLIC INFORMATION, INSURANCE CORPORATION OF BRITISH COLUMBIA,
     151 WEST ESPLANADE, NORTH VANCOUVER B.C., V7M 3H9
     PHONE: 1-800-663-3051 OR 1-604-661-2800
```

 lists contraventions, prohibitions and suspensions in place and for previous five years



Journeys and journey management

JMP – process to minimize exposure to driving-related hazards, and prevent crashes and injuries

- avoid unnecessary travel
- when driving is necessary, know and manage the associated risks





Avoid unnecessary travel

What are the **no-travel** alternatives?

- telephone or conference call
- online meeting, video conference
- email









If travel is necessary, what's the best way to get there?

- plane
- bus or taxi
- walk or cycle
- ride share





If driving is necessary, minimize exposure to hazards

- 1. identify hazards and assess risks
- 2. implement measures to avoid or minimize exposure
- 3. build the trip plan



Identify hazards and assess risks

- know the driving hazards employees face
- understand which ones pose greatest risks
- set priorities for action based on risk assessment
- build measures that minimize exposure and reduce associated risks



Online risk assessment tool

- customizable inventory of hazards
- evaluate risks using matrix and scoring guide
- set priorities
- strategies and resources



planning and tracking tool



Locating the risk assessment tool



Click on Login on roadsafetyatwork.ca

Create a user name and password and login to *My RSAW*



Start using the *Risk Assessment* tool –
save your work to
come back anytime
to work on it

Manage day-to-day risks

- trip-specific hazards have inherent risks
- discuss with supervisor, co-workers, other drivers
- check weather, road and traffic conditions
- use information to build trip plan that eliminates or minimizes exposure to those hazards



Put journey management to work

- free, mobile-friendly journey management tool
- 15 questions to help prepare the driver and vehicle for the journey ahead
- 2 integrated trip plan forms



save and print, or email
 to supervisor and check-in contact



Locating TripCheck





- 1. Click on Tool Kits tab
- Select JourneyManagement
- 3. Select TripCheck

Summary

- If your employees drive for work, preventing crashes and avoiding injuries should be a top priority.
- Employers, supervisors and employees have legal duties for occupational road safety.
- Those requirements apply whether employees drive fleet vehicles or their own for work.

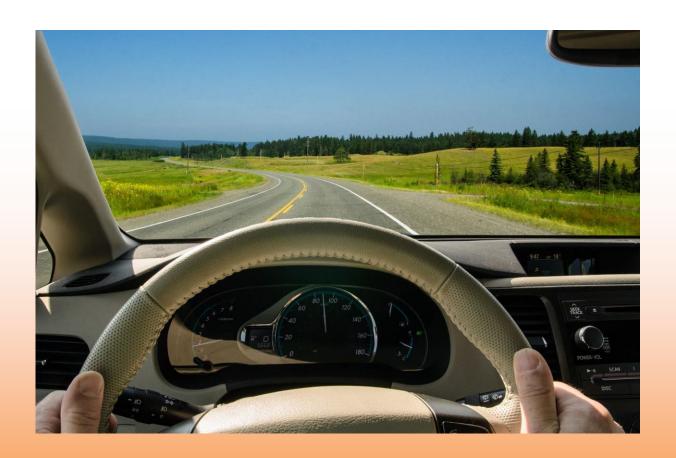


Summary

- Insist on fit-for-purpose vehicles that are properly inspected and maintained.
- Make sure employees have the driving skills they need.
- Implement an effective journey management process.
- Use hazard ID and risk assessment online tool.
- Use TripCheck to manage trip-specific risks.



Questions and Discussion



Contact us with your questions



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rwalters@roadsafetyatwork.ca



saleema@safecarebc.ca

Visit our websites for more tools and resources



roadsafetyatwork.ca



www.safecarebc.ca

Thank You!

See next slide for a list of links to resources mentioned in this webinar

Follow Us On











Links to various resources mentioned in this webinar

Legal requirements

Workers Compensation Act
Occupational Health and Safety Regulation
Employer's Guide to Road Safety Requirements
Supervisor's Guide to Road Safety Requirements
Workplace Rights and Responsibilities for
Drivers

Vehicles

Example policy - Use of employee-owned vehicles for work
Tips for Conducting Vehicle Inspections
Example Vehicle Inspection Forms
Maintenance That's Right for You and Your Vehicle
AutoCheck

Driver skills

Road Safety at Work – JIBC Driver Assessment
Form
Justice Institute of BC Driver Education Centre
Driver Qualifications Tool Kit
Confirm Drivers Are Legally Authorized to Drive
ICBC Get Your Driving Records

Journey management

Journey Management Tool Kit
Online Risk Assessment Tool
TripCheck
Build Your Road Safety Plan
Build Strong Road Safety Policies
Effective Safe Driving Procedures

Note: Links have not been updated since this webinar was presented